

To Be a *Good Company*



TOKIO MARINE
INSURANCE GROUP

PT ASURANSI TOKIO MARINE INDONESIA

PROFIL PERUSAHAAN

COMPANY PROFILE



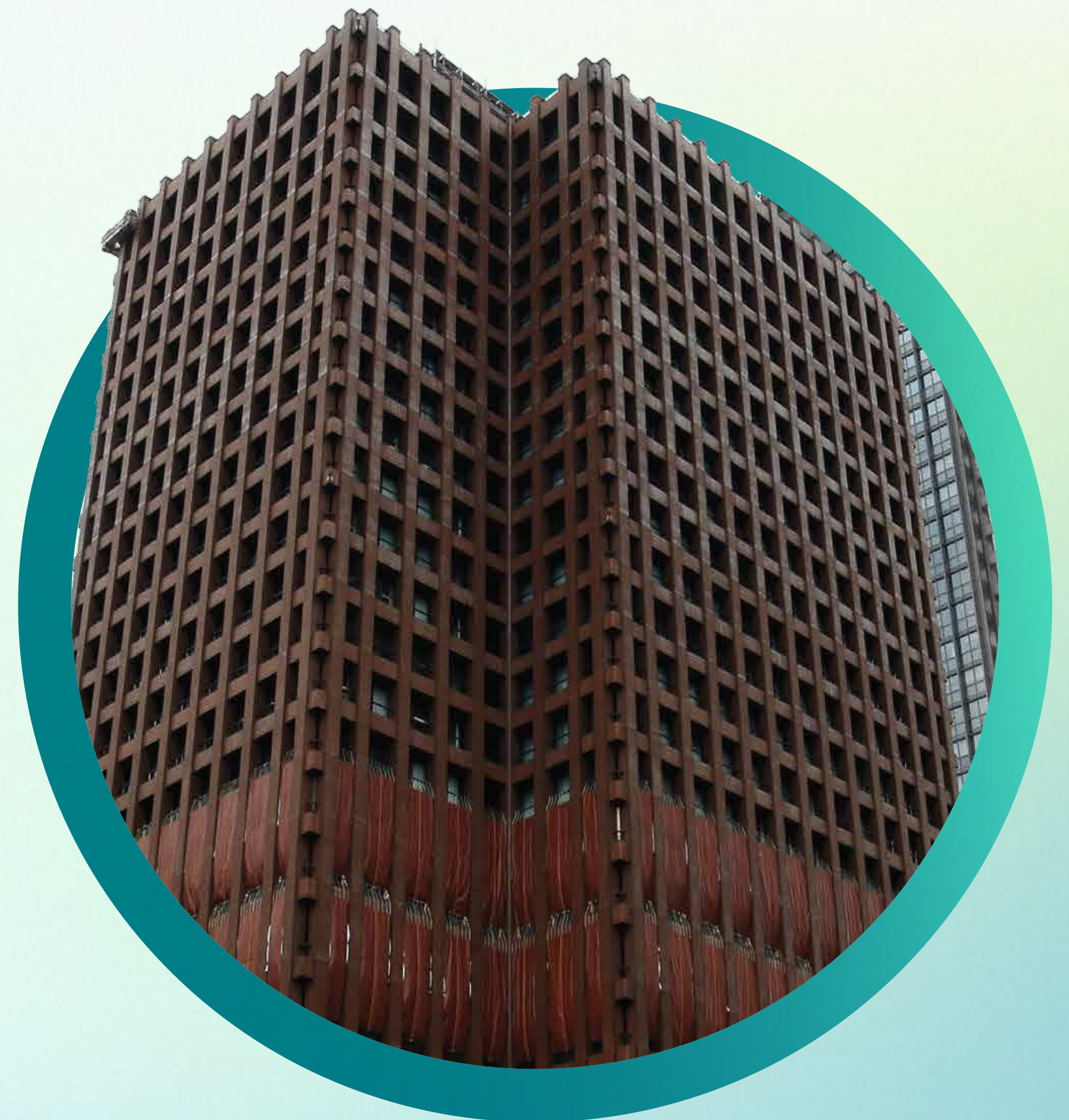
Tokio Marine Group

Didirikan pada tahun 1879, Tokio Marine dikenal sebagai perusahaan asuransi pertama yang beroperasi di Jepang dan salah satu grup asuransi terbesar di dunia. Tokio Marine Holdings, Inc. adalah perusahaan induk asuransi dari Grup Tokio Marine di bidang asuransi umum domestik, asuransi jiwa domestik, bisnis asuransi internasional, dan bisnis keuangan dan umum.

Grup Tokio Marine telah beroperasi di seluruh dunia yang menjangkau 46 negara dan wilayah. Berdasar pada filosofi perusahaan "kepercayaan pelanggan adalah dasar dari semua kegiatannya", Grup Tokio Marine akan terus memenuhi kebutuhan dan harapan pemangku kepentingan dengan tetap meningkatkan nilai perusahaan untuk menjadi grup asuransi global yang tumbuh secara berkesinambungan.

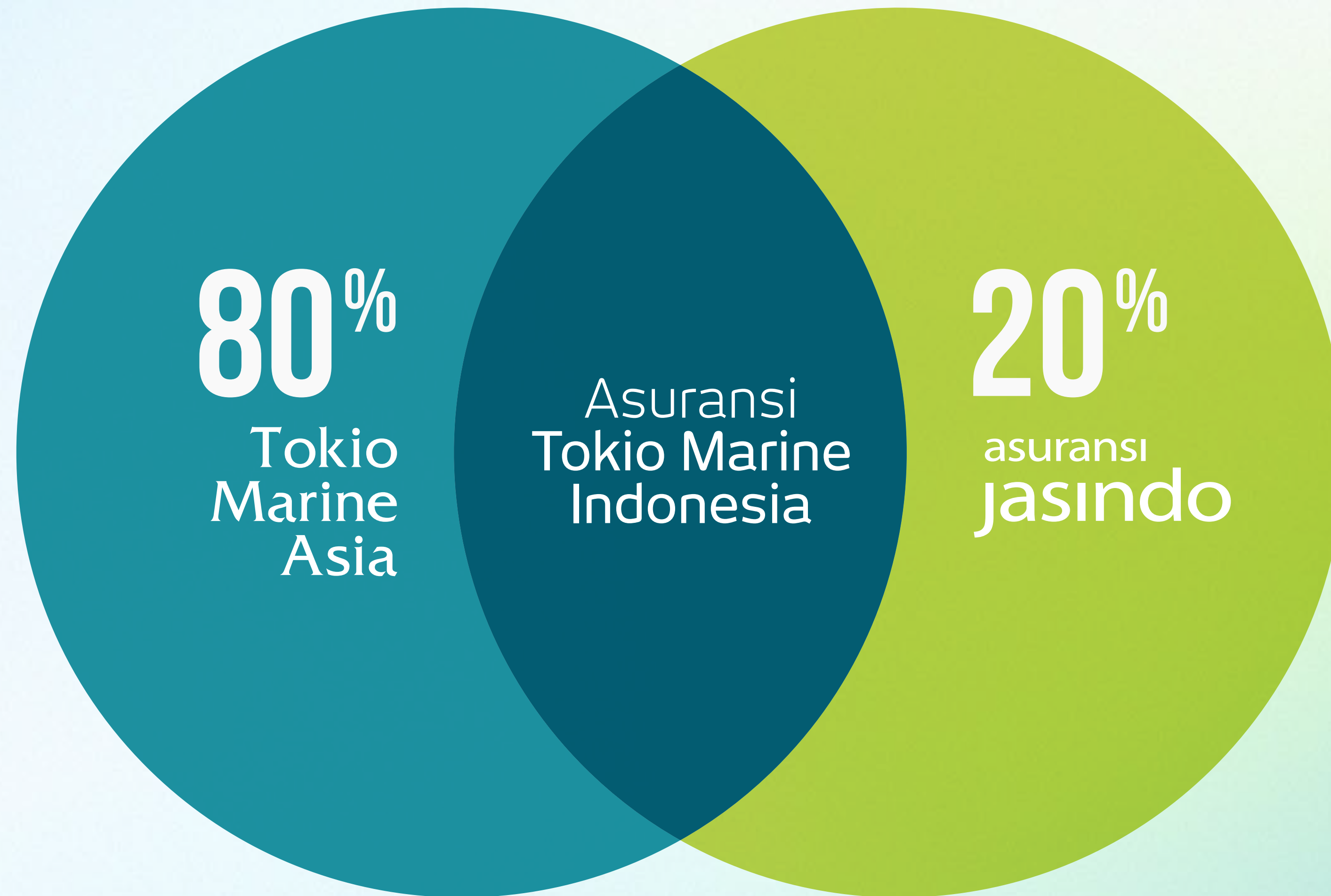
Established in 1879, Tokio Marine is recognized as the first Japanese-operated insurance company and one of the largest insurance groups in the world. Tokio Marine Holdings, Inc. is the insurance holding company for Tokio Marine Group, which undertakes the domestic non-life insurance, domestic life insurance, international insurance, and financial and general businesses.

Tokio Marine Group operates a worldwide network that spans in 46 countries and regions. Based on its corporate philosophy of "customer trust as the foundation of all its activities", Tokio Marine Group will continue to meet the needs and expectations of its stakeholders while steadily raising corporate value to become a global insurance group that achieves sustainable growth.



Tokio Marine Holdings Inc. Headquarters





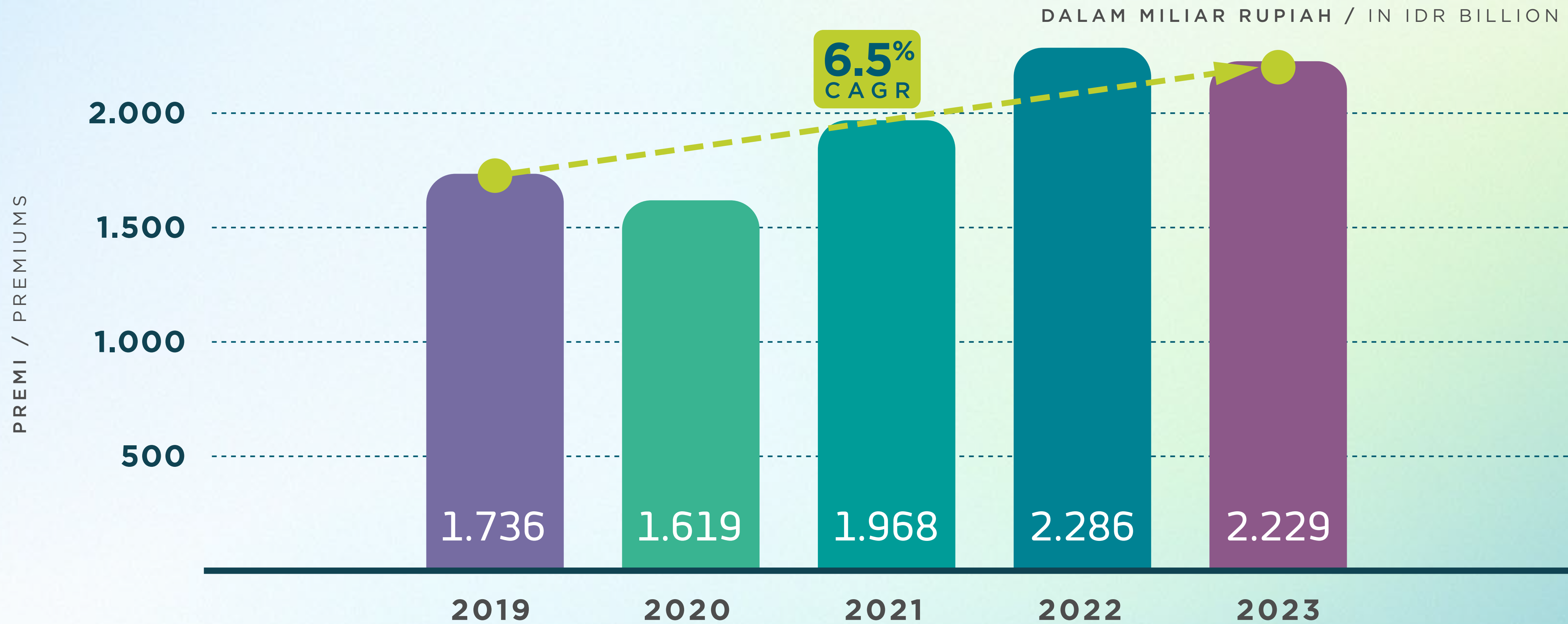
PT Asuransi Tokio Marine Indonesia merupakan perusahaan patungan antara Tokio Marine Asia Pte Ltd dan PT Asuransi Jasa Indonesia yang telah beroperasi sejak tahun 1975.

PT Asuransi Tokio Marine Indonesia is a joint venture between Tokio Marine Asia Pte Ltd and PT Asuransi Jasa Indonesia, operating since 1975.



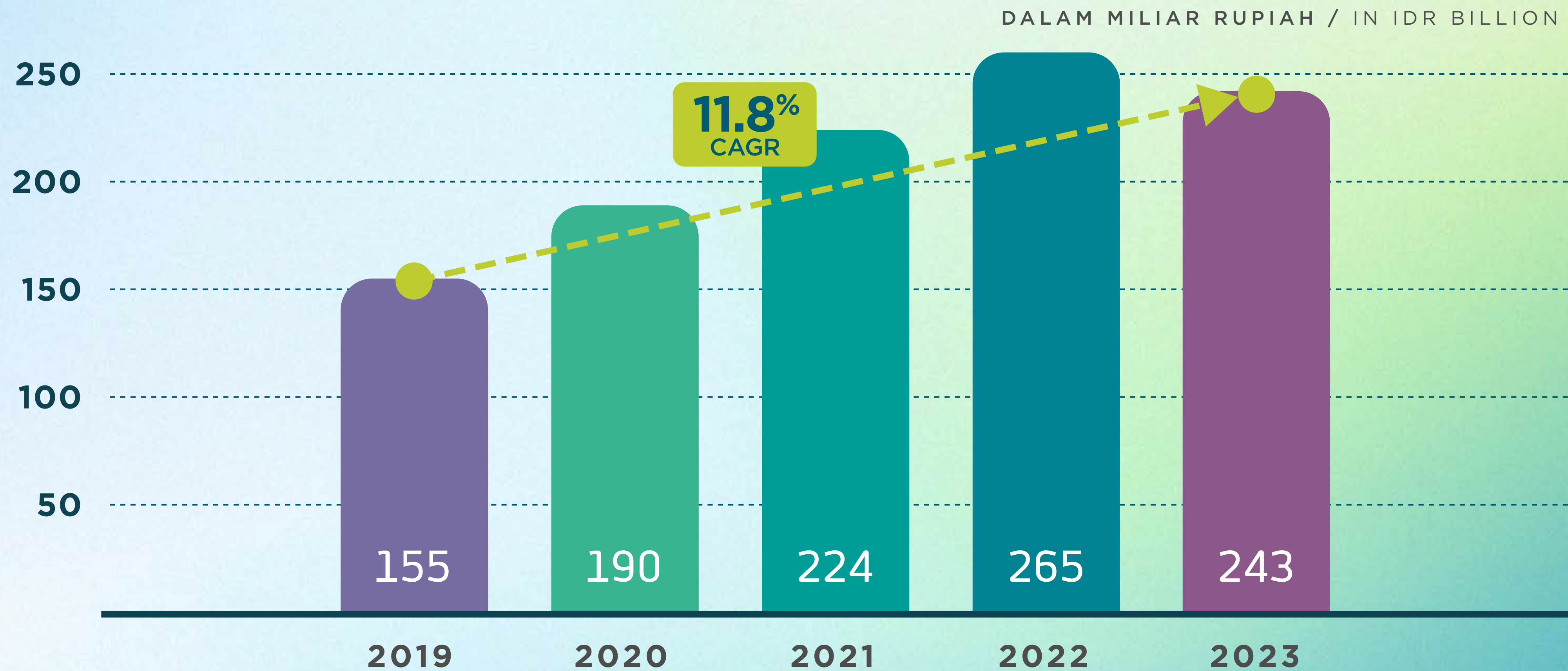
Premi Bruto 2023

Gross Written Premiums 2023



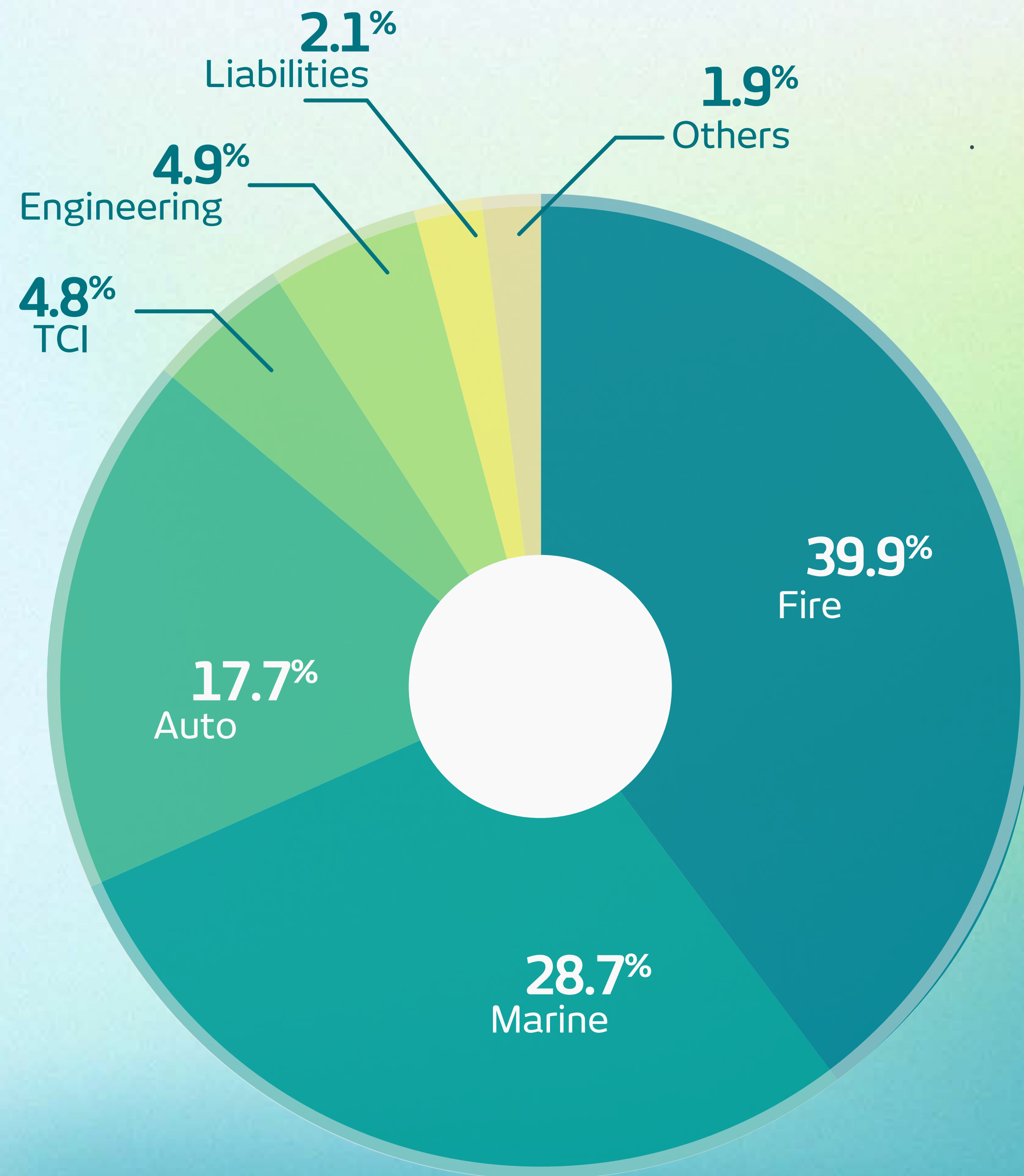
Labas Bersih Setelah Pajak 2023

Net Profit After Tax 2023



Premi Bruto Berdasarkan Lini Bisnis

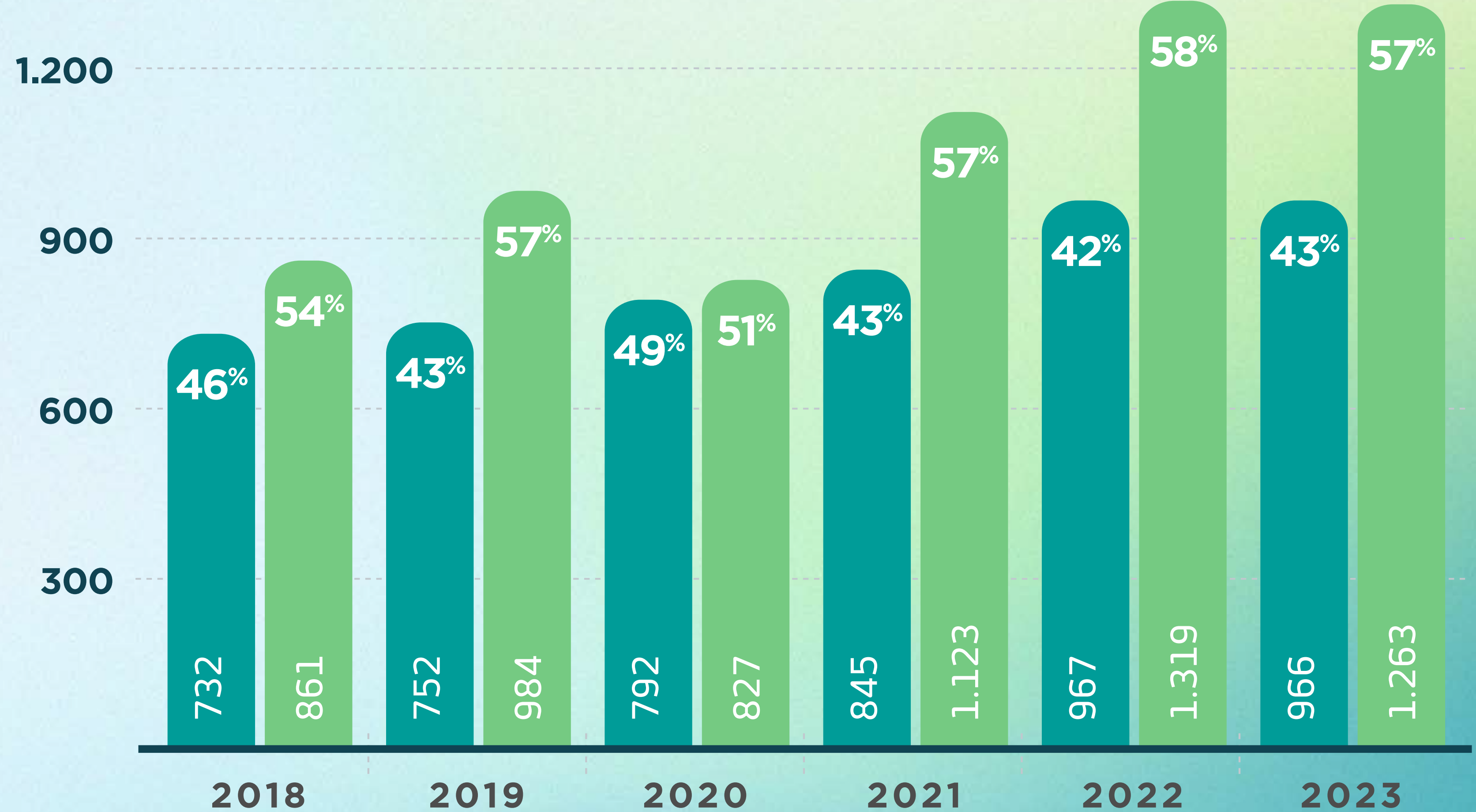
Gross Written Premiums by Line of Business



Berdasarkan Premi Bruto 2023
Based on Gross Written Premiums 2023

We are committed to expand more into the Local Business

DALAM MILIAR RUPIAH / IN IDR BILLION



Tokio Marine Indonesia

FACT SHEET



Ranked 15th

Tokio Marine Indonesia Ranked 15th in the General Insurance Market Based on Gross Written Premium 2023



Ranked 2nd

General Insurance Company with Excellent Financial Performance category GWP between IDR 1 – 2.5 Trillion (Infobank Insurance Ratings 2023)



Excellent Performance

5 years in a row with title 'Excellent Financial Performance' from 2018-2022 based on Infobank Insurance Awards 2023



415 Employees*

415 professional employee.

*per Dec 2023



49 Years Expertise

More than 49 Years Experienced in Indonesia



Peringkat Kekuatan Keuangan

Financial Strength Rating



A-
Excellent

PT Asuransi Tokio Marine Indonesia telah diberikan Peringkat Kekuatan Keuangan A- (Excellent) oleh A.M. Best.

PT Asuransi Tokio Marine Indonesia has been assigned a Financial Strength Rating of A- (Excellent) by A.M. Best.

Penghargaan Awards



Excellent For Financial Performance 2018-2022

PT Asuransi Tokio Marine Indonesia was awarded the Golden Trophy on July 27, 2023, for its ability in maintaining the financial performance of "Excellent" during 2018-2022.

Infobank Insurance Awards 2023



Media Asuransi Awards 2023



Infobank Insurance Awards 2022



Infobank Insurance Awards (Golden Trophy) 2022



Media Asuransi Awards 2021



Infobank Insurance Awards (Golden Trophy) 2021



Infobank Insurance Awards 2020



To Be a **Good Company**



**WE PROVIDE SOLUTION AND
EXCELLENT SERVICES THAT
YOU NEED**

Produk Perorangan

Personal Products



Kendaraan Bermotor
Automobile



Tanggung Jawab Hukum
Liability



Perjalanan
Travel



Harta Benda
Property



Kecelakaan Diri
Personal Accident



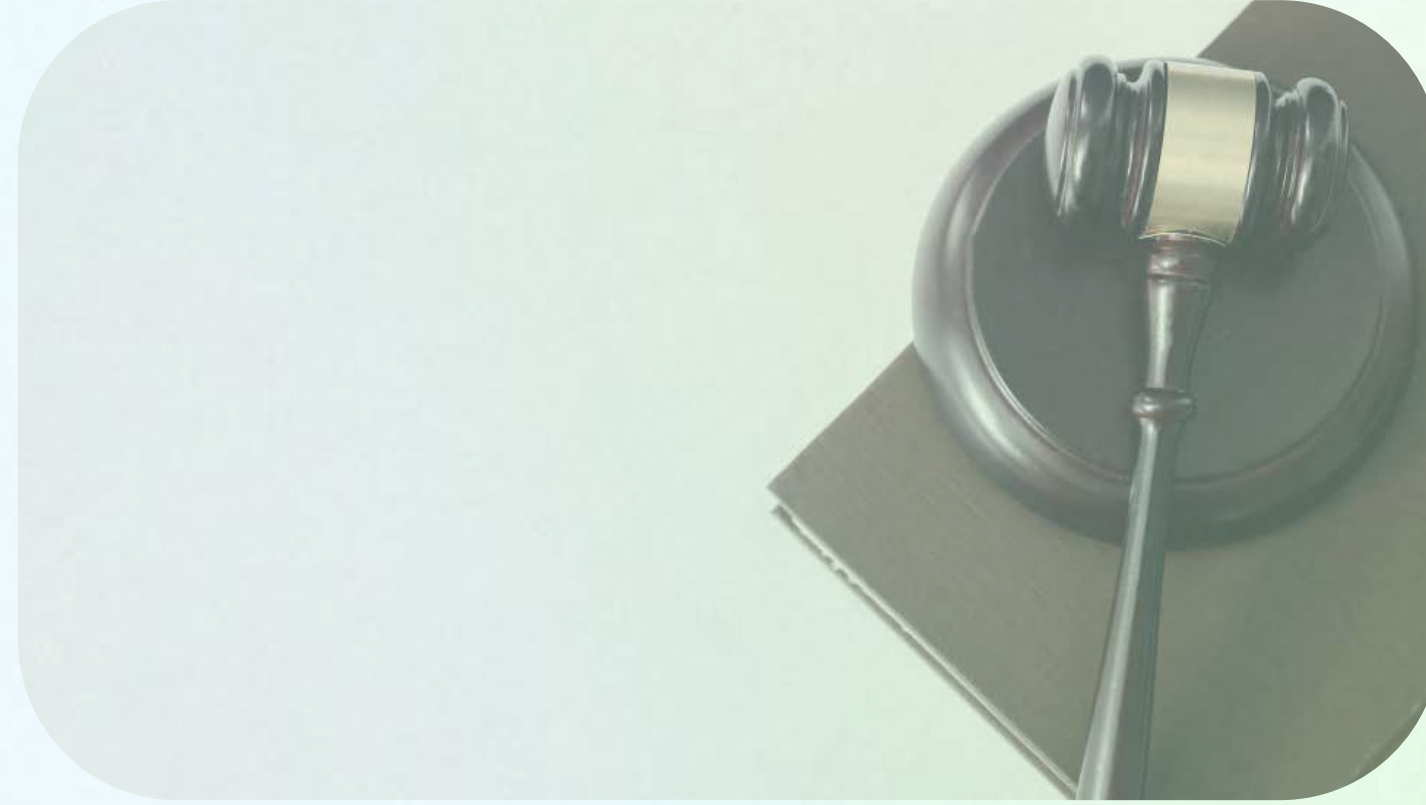
Mikro
Micro

Produk Korporasi

Corporate Products



Kendaraan Bermotor
Automobile



Tanggung Jawab Hukum
Liability



Rekayasa
Engineering



Harta Benda
Property



Pengangkutan
Marine Cargo



Aneka
Miscellaneous

Layanan Services



24 Hours Contact Center

24 Hours contact centre to provide various information related to products, services or filling the claims



Risk Engineering Survey

Customized survey service as part of risk management quality and giving recommendations for our client how to reduce the risks



API System Integration

We provide system-to-system connection to automate business process integration, keep the data in sync and enhance productivity without human interruption



Worldwide Claim Settling Agent

We have more than 250 claim settling agents specialized in marine cargo insurance worldwide



AI-powered Fraud Detection

Analyze claim using advanced technologies, including AI, to effectively detect fraudulent insurance claims



Multi-Channel Payment Solutions

We offering customers to carry out the payment process in an easy, secure and comfortable way via credit card, virtual account, e-wallet and QRIS.

Beragam Mitra Kami

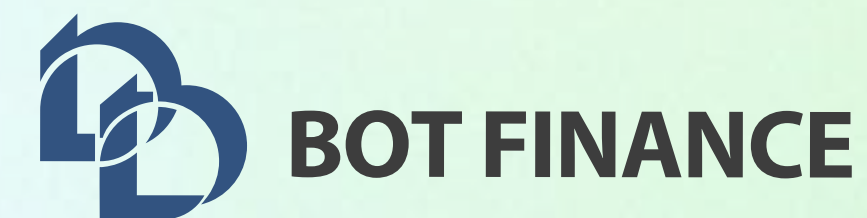
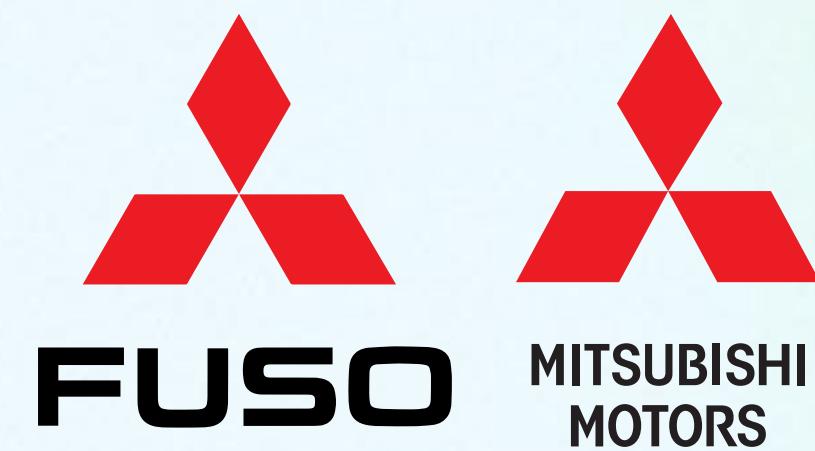
Our Partnerships

● e-commerce

tokopedia

blibli.com

● Automotive & Electronics



● And many more



DJARUM



Sugar Group
Companies

OPTIKTUNGGAL

meiji

Jaringan Perusahaan Corporate Networks

Kantor Pusat

Jakarta
Sentral Senayan I, 3rd Floor Jl. Asia Afrika No. 8, Jakarta 10270
T : (021) 572 5772
F : (021) 572 4007
: (021) 572 4010 (Claim)

Kantor Cabang

Bandung
Wisma HSBC, 3A Floor
Jl. Asia Afrika No. 116
Bandung 40261
T : (022) 426 7252-3
F : (022) 426 7254

Balikpapan
Kompleks Ruko Balikpapan
Permai, H1-28
Jl. Jenderal Sudirman
Balikpapan 76114
T : (0542) 546 3024

Lampung
Jl. Jend. Sudirman No.73A,
Pahoman Bandar
Lampung 35128
T : (0721) 260910, 260881
F : (0721) 260902

Makassar
Pettarani Business Center
Jl. AP. Pettarani Blok E No. 7
Makassar 90211
T : (0411) 466 0816-7
F : (0411) 466 0818

Medan
Wisma HSBC, 4th Floor
Jl. Diponegoro No. 11
Medan 20152
T : (061) 453 6180
F : (061) 451 6176

Palembang
PTC Mall RK, Blok B2
Jl. R. Sukanto No. 8A
Palembang 30114
T : (0711) 382 141-2
F : (0711) 382 044

Pekanbaru
Sudirman City Square
Jl. Jend. Sudirman Blok D-10
Pekanbaru 28282
T : (0761) 789 1530
F : (0761) 789 1531

Semarang
Wisma HSBC, 6th Floor
Jl. Gajah Mada No. 135
Semarang 50134
T : (024) 845 4191-2
F : (024) 845 4190

Surabaya
Gedung Medan Pemuda, 5th Floor
Jl. Pemuda No. 27-31
Surabaya 60271
T : 031) 532 1202, 532 4546-7
F : (031) 532 1201

Kantor Perwakilan

Bali
Regus Benoa Square 2nd Floor Unit 212
Jl. Bypass Ngurah Rai No 21A,
Kedonganan, Kuta
Bali 80361
T : 0361-2003261

Batam
Graha Pena Batam Building
3A Floor Unit 3A-05
Jl. Raya Batam Center, Kel. Teluk Tering
Kec. Batam Kota, Kota Batam 29461
T : 0778 4171926

Cikarang
Ruko Menteng Blok B No. 25
Jl. MH Thamrin
Lippo Cikarang
T : (021) 8911 7421-2
F : (021) 8990 9859

9 Kantor Cabang
Branch Offices

3 Kantor Perwakilan
Representative Offices



PT Asuransi Tokio Marine Indonesia

Head Office

Sentral Senayan I, 3rd Floor, Jl. Asia Afrika No. 8, Jakarta 10270

Phone : (021) 572 5772

Fax : (021) 572 4007



Mau Hidup Bebas Cemas?
bit.ly/yukbebasceamas



14006
24/7 CONTACT CENTER

  @tmipartner   @tokiomarineindonesia  tokiomarine.com

PT Asuransi Tokio Marine Indonesia berizin dan diawasi oleh Otoritas Jasa Keuangan